



# COVID-19 CAMP FAQs

Here at YMCA SOUTHCOAST, we are looking forward to welcoming you back. Learn below how we plan to conduct the 2020 Summer Camp Program.

## WILL THE CAMPS OPERATE THIS SUMMER?

We have every intention of operating all of YMCA Southcoast's camps this summer. We are closely monitoring information about COVID-19 and will make adjustments according to the guidelines from the Centers for Disease Control (CDC), YMCA of the USA, and state and local public health (DPH) officials. We will continue to update our website and send out email communication as we learn more.

## WILL THERE BE SPECIALTY CAMPS?

All specialty camps have been cancelled. Only traditional camp will be offered at all locations. Dance will be offered at Camp Weetamoe.

## CAN I STILL REGISTER FOR SUMMER CAMP?

Yes! Registration is still open for all YMCA Southcoast Camps. Please download the registration form from our website at [ymcasc.org](http://ymcasc.org) or email to your camp director. If you need a registration form mailed to you, please email your camp director.

## WHEN ARE PAYMENTS DUE?

All payments are due in full one week prior to the start of your session.

## WILL I BE REFUNDED IF CAMP IS CANCELED?

In the event that our camps are cancelled for the weeks/sessions your child is enrolled, you may select one of the three options below:

- **Get a Refund** – Receive a full refund for the amount paid, including deposits which are normally non-refundable.
- **Get a Credit** – Apply the amount paid to the 2021 season.
- **Give a Gift** – Donate all or part of the amount paid to help support our camps. We will be happy to provide a tax receipt for your thoughtful and generous gift.

## WILL I BE REFUNDED IF CAMP OPERATES, BUT WE CHOSE NOT TO PARTICIPATE?

In the event that our camps operate, but your family chooses not to participate, you must notify us of the cancellation at least two weeks prior to your child's start date and select one of the three options below:

- **Get a Refund** – Receive a full refund for the amount paid, including deposits which are normally non-refundable.
- **Get a Credit** – Apply the amount paid to the 2021 season.
- **Give a Gift** – Donate all or part of the amount paid to help support our camps. We will be happy to provide a tax receipt for your thoughtful and generous gift.

## IS FINANCIAL ASSISTANCE STILL AVAILABLE?

Yes! We recognize that COVID-19 will have a financial impact on many families. Please contact your camp director if your family now needs consideration for financial assistance for the 2020 season. Our hope is to give every camper currently enrolled the opportunity to attend camp regardless of their family's economic situation.

## WHAT IS THE Y DOING TO PRIORITIZE HEALTH AND SAFETY FOR MY CHILD AT CAMP?

While we are working on exact logistics, we do know that we will be implementing new check-in procedures that include health assessments for campers and staff, increased cleaning protocols, increased hand washing procedures, new training for camp staff, modified group sizes with social distancing in mind, and more. Your child's safety is our number one priority and we will continue to adjust to the guidelines and protocols set forth by the CDC and other authoritative organizations. We will be keeping parents updated on key decisions regarding changes to our programming and safety protocol, so we ask in advance for your patience as processes change accordingly.

## WILL BUS TRANSPORTATION AND EXTENDED CHILDCARE STILL BE OFFERED?

Due to health risks, we will not be offering bus transportation or extended childcare this summer. We apologize for the inconvenience. Camp hours will now be 9am - 4pm.

## WHERE CAN I GET THE MOST UPDATED INFORMATION ON CHANGES FOR CAMP?

For the most updated information please visit our website at [ymcasc.org](http://ymcasc.org) and our social media outlets.

## HOW CAN I CONTACT THE CAMP OFFICE?

Please contact your camp director by email or phone.  
[Camp Frederick Douglass](#)  
[Camp Massasoit](#)  
[Camp Metacomet](#)  
[Camp Nep-In-Nae](#)  
[Camp Weetamoe](#)  
[Camp Quequechan](#)

Please feel free to contact us if you have any questions.